April 2010

Dear Colleague

Learning from Adverse Events: Heparin

The Board has been alerted to a recent adverse incident whereby heparin sodium 5000 units/5ml was selected from the drug dictionary instead of heparin sodium flush 10 units/ml following receipt of a hospital letter.

The prescription was subsequently dispensed and wrong dose administered. Thankfully on this occasion the patient came to no harm.

Background

Heparin is a high risk drug. Attention is drawn to NPSA Safety Alert April 2008: Risks with IV Heparin Flush Solutions ¹ (attached). This alert states that routine use of heparin flushes for IV lines (Heparin 10 units/ml or 100 units/ml) should be minimized.

- Heparin flushes are no longer advocated for peripheral intravenous catheters. Sodium chloride 0.9% flushes are the preferred alternative. The role of heparin flushes in maintaining patency of central venous catheters is unclear

- Concentrated heparin products should rarely be used in Primary Care unless specifically requested by hospital

After a review of this incident, a number of learning points have emerged which should be implemented to minimise the potential for recurrence:
GP practices

- Heparin products should rarely be used in Primary Care. If GPs are requested to prescribe they should double check the need for heparin.

- Extreme care should be taken to select the correct concentration of heparin preparation from the clinical system. Heparin flushes are available generically as Heparin sodium flush or Heparin sodium patency solution 10 units/ml or 100 units/ml. Branded products e.g. Hepsal®, Canusal® are no longer commercially available.

- Precise dose to be administered should be stated in units. “As directed” or “one flush” is not acceptable.

Community Pharmacists

- All heparin prescriptions should closely scrutinized – reason for prescribing should be clarified, and dose checked (particularly if high strength heparin has been prescribed). When querying a prescription for this and other high risk drugs, the pharmacist should speak directly to the prescriber.

Please discuss this incident within your practice/pharmacy and ensure that all GPs/pharmacists working in the practice (including regular locums) are aware of this issue.

Should you have any further queries, please contact your local HSCB office for further advice.

Yours sincerely

J Brogan

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Appendix

1 NPSA Safety Alert April 2008: Risks with IV Heparin Flush Solutions Further information can be downloaded at:

http://www.nrls.npsa.nhs.uk/resources/patient-safety-topics/medication-safety

Summary of Heparin Formulations

<table>
<thead>
<tr>
<th>Flushing Solutions *</th>
<th>Heparin sodium flush (or patency) solution 10 units/ml</th>
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<tr>
<td></td>
<td>Heparin sodium flush (or patency) solution 100 units/ml</td>
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<table>
<thead>
<tr>
<th>Concentrated Solutions</th>
<th>Heparin sodium 1,000 units/ml</th>
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<tr>
<td></td>
<td>Heparin sodium 5,000 units/ml</td>
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<tr>
<td></td>
<td>Heparin sodium 25,000 units/ml</td>
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<tr>
<td></td>
<td>Heparin calcium 25,000 units/ml</td>
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* Branded products eg Hepsal®, Canusal® are no longer commercially available
Risks with Intravenous Heparin Flush Solutions

For IMMEDIATE ACTION by the NHS and the independent sector, the deadline date for ACTION COMPLETE is 24 July 2008. This guidance is applicable to all healthcare professionals prescribing, dispensing or administering intravenous flush solutions to NHS patients. All relevant healthcare professionals and organisations should be made aware of this guidance, including independent contractors and out of hours providers. Actions should be co-ordinated by the Chief Pharmacist or Pharmaceutical Advisor.

Issue
Intravenous heparin flushes are widely used in healthcare to keep both peripheral and central lines open. Risks with heparin flushes are not well recognised by practitioners and risks are increased if they are not formally prescribed or subject to a patient group direction. Other problems include confusion with other 'look-alike' products, selecting wrong medicine when placed in an unlabelled syringe and errors in calculating and making up dilutions.

Patient Safety Incidents
An independent report has recently been published reviewing the circumstances of four patient safety incidents where an anaesthetist mis-selected sodium heparin 25,000 units in 5 ml (Monoparin) instead of sodium heparin 50 units in 5 ml (Hepsal) and administered the more concentrated solution in unlabelled syringes to four children. Thankfully the four children only experienced some temporary bleeding and otherwise are not reported to have suffered longer term harm. However, the potential for serious harm was recognised by the hospital trust. The independent report provides important learning for safer practice. The report can be found at: www.who.int/patientsafety/information_centre/reports/en/

The NPSA has reviewed patient safety incident reports concerning mis-selection of sodium heparin products and has received 28 incident reports between January 2005 and December 2007. In addition there were also 8 reports where other medicines including diamorphine, lidocaine and magnesium were mis-selected for heparin flush solution products.

Evidence on heparin flushes recently reviewed by UK Medicines Information (UKMi) indicates no advantage over normal saline for maintaining peripheral intravenous catheters (www.druginfozone.nhs.uk/Record%20Viewing/viewRecord.aspx?id=591809 ). This is also noted in the British National Formulary. For more complex devices, such as central venous or arterial catheters, the evidence is less clear. More specific policies may be required locally depending on the individual devices in use.

Action
• Organisations should review local policies to minimise the use of heparin flush solutions in all devices, including complex central venous or arterial catheters. This should take into account the evidence reviewed by UK Medicines Information (UKMi) which confirms that heparin flushes should not normally be used to flush peripheral intravenous catheters.
• All flush solutions should only be administered following a prescription or patient group direction.
• Local policy and procedures should be reviewed to ensure risk with heparin flush solutions is minimised.
• Healthcare organisations should ensure that all relevant staff are made aware of this guidance and revised policy.

Previous related NPSA recommendations concerning injectable medicines
• The NPSA has previously recommended that the use of concentrated sodium heparin products should be minimised, and wards and departments should normally only stock sodium heparin products of 1,000 units / ml or less. (NPSA Alert 18 – March 2007).
• The NPSA has previously recommended that healthcare organisations should review their multidisciplinary policies and procedures for the preparation and administration of injectable medicines (NPSA Alert 20 – March 2007). These should include the following safe practice guidance:
  - All syringes, including flushes and infusions, must be labelled immediately after preparation by the person who prepared them. The only exception to this is in situations where preparation and bolus (push) administration is one uninterrupted process and the unlabelled product does not leave the hands of the person who prepared it. Only one unlabelled medicine must be handled at one time.
  - For high risk injectable products, such as concentrated heparin, consider the use of double checking systems such as an independent check by another practitioner.
  - Implement a ‘purchasing for safety’ policy to promote procurement of injectable medicines with inherent safety features.

Further Information
Support information on this Rapid Response Report is available at www.npsa.nhs.uk/patientsafety or David Cousin, Head of Safe Medication Practice, c/o rr@npsa.nhs.uk Telephone: 020 7927 9356

Gateway reference: 9828